

Ammar Mahfoud

Senior Software Developer

A **Seasoned Software Developer** with a proven track record of within the tech sector, delivering world-class solutions to over **65 end-clients** across multiple platforms with an **overall success rate of +98%**. A **Creative problem solving expert** and a **skilled communicator bridging the gaps between technical and non-technical stakeholders in the MENA region** and around the globe, while always seeking a new challenge to leverage my knowledge, ambition, and drive.



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WORK EXPERIENCE

Senior System Developer

BEMO Microfinance (BBSFMF)

06/2022 - 10/2023

Damascus, Syria

Achievements/Tasks

- Oversaw **core banking systems that executed bank transactions**, and **managed personal and business loan cycles**.
- **Implemented a wide range of in-house solutions** to improve both **employee experience** and **customer satisfaction**.
- **Supervised and mentored** a team of **5+ seasoned developers**, focused on **envisioning** and **implementing innovative technology-based services**.
- **Facilitated** customer **business collaborations** and/or **transactions** with **other banks and financial institutions** using a **wide portfolio of mobile & web-based technologies**.
- Collaborated with the operational departments to **research, plan** and **adopt digital transformation techniques** and **methods**.

System Developer

BEMO Microfinance (BBSFMF)

08/2021 - 06/2022

Damascus, Syria

Achievements/Tasks

- **Managed design, development, modification, and administration** of **in-house banking applications**. e.g. **reporting systems, team communication applications** and **tools, risk management systems, portfolio KPI prediction and analyses software**.
- **Maintained legacy systems** to ensure **operational capacity**, including **fault finding, diagnosing, and bug fixing**.
- Conducted **employee training and support** for **over 50 bank employees**, ensuring their **firm grasp** on all **processes** and **skills** required within **core banking systems** that I've helped establish.
- Performed **periodic database health checkups** to preserve **data integrity** and **optimal server uptime, bridging the gap in between SQL and non-SQL based databases**.

SKILLS

- Highly Adaptable
- Culturally Sensitive
- Extensive Research Skills
- Critical Thinking
- Time Management
- Attention to Details
- IT Disaster Recovery
- Communication Skills

TECH STACKS

- PHP
- Laravel
- Java Spring
- Node.js
- Python
- JavaScript
- TypeScript
- Angular
- Vue.js
- Ionic
- HTML
- CSS (SCSS, SASS, LESS)
- Bootstrap
- Tailwind
- JAVA Android SDK
- Flutter/Dart
- MySQL
- MongoDB
- PostgreSQL
- MSSQL
- SQLite
- ORACLE
- C# / .NET
- Electron
- AWS Architecture
- EC2
- Lambda
- Route 53
- Docker
- Dynamo DB
- Kubernetes
- Linux (Ubuntu, Kali)
- Apache HTTP Server
- Apache Tomcat
- Apache Drill
- Apache Zookeeper
- Apache Kafka
- Elasticsearch
- REST
- SOAP
- GraphQL
- ODOO
- WordPress Themes and Plugin Development
- WooCommerce
- Git / GitHub
- Jira / Scrum - Kanban
- Figma / Adobe XD

WORK EXPERIENCE

Senior Project Manager

Joory.me

09/2016 - 01/2022

Damascus, Syria

Achievements/Tasks

- Was in charge of **planning** and **defining** potential **project scopes** for **50+ projects**, **setting the deadlines** thereof, and **managing internal/external resources**.
- **Lead project teams**, **supervising** project **stages** & ensuring **consistent testing**, **evaluation**, and **troubleshooting**.
- **Spearheaded weekly** code **reviews** and **audits**, ensuring code **quality** and its **adherence** to **coding standards**, and **best practices**.
- Shared **knowledge** and **insights** with the **development team**, **fostering a culture of learning**.
- **Defined** and **Tracked milestones** and **deliverables**, acting as a **liaison** to communicate **project updates**.

Full Stack Developer

Joory.me

03/2012 - 09/2016

Damascus, Syria

Software Solutions Company

Achievements/Tasks

- **Designed, built**, and **configured applications** to meet **business process** and **application requirements**.
- **Contributed** to the **ongoing evolution** of **existing products, projects and solutions** assisting in process improvements relying on the industry's best practices.
- Was in charge of **Implementing user interface designs** and **ensuring a smooth seamless user journey** that **exceeded end-users expectations and needs**.
- Implemented **server-side logic** and **business rules** to handle **data manipulation**, **authentication**, and **authorization**, using a **wide spectrum of techniques**, **varying in difficulty level and complexity** based on project requirements and/or sector.
- Worked within an **Agile** development environment, **actively participating in sprint planning**, and **providing regular updates on progress**.
- Created **RESTful APIs** to **facilitate data exchange** between the **front end** and **back end**.

Project Manager

Ma5znSyria

11/2021 - 01/2023

Damascus, Syria

Supply Chain Solutions

Achievements/Tasks

- **Developed in-house web-based e-Commerce solutions** to facilitate the management of **product lifecycle across supply chain nodes**.
- **Organized** the process of **creating new products**, **updating existing ones**, and **managing inventory levels in bulk**.
- **Identified** opportunities to **improve conversion rates** and **increase sales** while **reducing costs**.
- **Developed** the **necessary tools** to **maintain over 500 categorized product lists**.

Lead Full Stack Developer

Establishment for Geology & Mineral Resources

12/2019 - 05/2021

Damascus, Syria

Ministry of Oil & Mineral Resources / Public Sector (Contracting position under Smart-Tech)

Achievements/Tasks

- Collaborated with **geology** and **mineral resources experts** to understand the establishment's **specific requirements, needs** and **pain points**.
- Identified the **key processes** and **tasks** that can be **automated** to **improve efficiency** and **accuracy**.
- Developed **intuitive and user-friendly front-end interfaces** using **modern web technologies** to **manipulate the data of 300+ minerals and materials** to be **extracted**.
- Implemented **data validation** and **security measures** to ensure **data integrity** and **confidentiality**.

LANGUAGES

Arabic

Native or Bilingual Proficiency

English

Native or Bilingual Proficiency


INTERESTS

 Information Technology

 Art

 Languages

 Tech Development

 Cryptocurrency

 A.I.

 Web3

EDUCATION

Master's Degree in Web Science

Syrian Virtual University

09/2020 - 09/2022

Damascus, Syria

Bachelor's Degree in Software Engineering

Aleppo University

09/2005 - 09/2010

Aleppo, Syria

CERTIFICATES

Advanced Training in Mobile Data Forensics
(01/2019 - 03/2019)

Prague, Czech Republic

Advanced Training in Data Security Concepts
(01/2017 - 03/2017)

Yekaterinburg, Russian Federation

REFERENCES

Ahmad Issmail

"Former IT project manager for MAF Carrefour MENA"

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Mhran M. Nazir Ismael

"Acting CEO for BBSFMF - Founder/CEO joory.me, Information Technology Consultant, Microfinance Specialist"

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